## **Sample Customer Survey**

1.	Knowledge and skill of our employees:				
	1 Extremely Poor	2 Poor	3 Average	4 Good	5 Excellent
Co	mments:				
2.	Availability of employees to help:  1 2 3			4	5
	Extremely Poor	Poor	Average	Good	Excellent
Co	mments:				
3.	Overall courtesy of 1 Extremely	of employees: 2 Poor	3 Average	4 Good	5 Excellent
	Poor	FOOI	Average	Good	Excellent
Co	mments:				
4.	Ease of doing bus	siness with us:	3	4	5
	Extremely Poor	Poor	Average	Good	Excellent
Co	mments:				
5.	Overall rating of our company and its products/services:  1 2 3			4	5
	Extremely Poor	Poor	Average	Good	Excellent
Co	mments:				
6.	Likelihood of doing business with us again:  1 2 3			4	5
	Extremely Unlikely	Unlikely	Not Sure	Likely	Extremely Likely
Co	mments:				
7.	Likelihood that you would recommend us to others:  1 2 3 4 5				
	Extremely Unlikely	Unlikely	Not Sure	Likely	Extremely Likely

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Comments: